

GENERAL CONCEPT

2026 SUMMER

(April 1, 2026 – November 7, 2026)



CALI  TA



Calista is a stunningly beautiful young woman named after a queen in mythology. She takes pride in her beauty and ventures everything to make her beauty immortal.

Eventually, she achieves her goal. Calista starts to shine with a beauty that will make goddesses envious, and by harmonizing her outward beauty with the purity of her soul, she dedicates herself to acts of kindness.

In time, her soul becomes so radiant that it is no longer possible for her to remain a mortal being.

Calista is the goddess of beauty, embodying and reflecting pure, unblemished perfection.

Calista: flawless beauty, the Goddess of Beauty...

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WELCOME

Check-in Rules

The check-in time is 3 PM. If you arrive at the hotel earlier, we will be delighted to welcome you in our lobby until your room is ready. In the meantime, you are welcome to store your belongings in our secure luggage room and enjoy the hotel's services.

Check-out Rules

The check-out time is 12 PM. For late check-out requests, please contact the front desk before 10 AM on the day of your departure. Requests will be accommodated based on availability.

Rules for Early Check-in and Late Check-out

An hourly fee of €20* per person applies for early check-in between 6 AM and 12 PM, and for late check-out between 12 PM and 11 PM.

Valid Credit Cards

Visa, MasterCard, Eurocard, American Express (Commission fee charged), Troy.

Currency

Turkish Lira (TRY/₺), Euro (EUR/€), US Dollar (USD/\$), Pound Sterling (GBP/£) are accepted currencies for cash payment.

Spoken Languages

Turkish, English, German, Russian.

Wireless Internet Access

Free wireless internet service is provided to all guests in their rooms and in the hotel area.

Guest Rules

Hotel guests may host visitors in the lobby for up to 45 minutes between 9 AM and 10 PM. Visitors are required to present a passport or ID card at the entrance. Visitors are not permitted to enter guest rooms. Hotel guests are fully responsible for their visitors. Any visit exceeding 45 minutes will be charged as a full day's stay.

Pet Rules

Pets are not allowed in rooms or public areas of the hotel.

Smoking Rules

Smoking is prohibited in all hotel rooms and indoor public areas. Smoking is only permitted outside the building, at outdoor bars, on balconies, or on the terrace.

Alcohol Consumption Rules

Alcohol will only be served to guests over the age of 18. Guests under the age of 18 will be required to show a valid ID with a photo. No guests who appear to be intoxicated will be served alcohol or allowed access to any of the hotel's public areas.

Age Limit for Staying

The guest must be over the age of 18 and have a valid ID for individual hotel reservations and check-in.

Other Rules**

In all closed areas, riding a bicycle, rollerblade, skateboard, skate, hoverboard, or other vehicle is prohibited. In hotel areas, the use of unmanned aerial vehicles (UAVs) or camera drones is forbidden.

Passport & Visa

Before travelling, visitors should consult their local consulate or travel agency, as passport and visa requirements differ depending on nationality.

* Applies to standard room types. For special VIP concept room types, please inquire at the front desk.

** For detailed information, please visit our website at www.calista.com.tr.



SERVICES

Welcoming

- Treats and sparkling wine in the Lobby
- Juice treats for children
- Providing umbrellas on rainy days
- Check-in procedures handled by Guest Relations

Included Services

- Guest Assistant service (08 AM - 12 PM)
- 24-hour reception
- 24-hour food and beverage service
- Breakfast, lunch, and dinner
- 8 pools: Main pool, outdoor heated pool*, indoor pool, activity pool, outdoor and indoor children’s pools, heated waterslide pool* , relaxation pool
- Minibar (soft drinks, milk**, grain chips, 2 chocolate wafers, roasted peanuts, nectar, fruit juices, energy drinks, and beer are replenished daily)
- Fresh fruit juices (vitamin bar), cakes and cookies, ice cream throughout the day
- Bottled wines served in restaurants
- Select premium drinks
- Fitness center, Turkish bath, sauna, jacuzzi, steam room
- Tennis court, table tennis
- Sun umbrellas, sunbeds, mattresses, tents
- Entertainment activities
- Disco

Complimentary Services for Children in All Rooms**

- Baby shampoo, lotion and sponge
- Children’s bathrobes and slippers
- Drinks and snacks for kids in the mini bar
- Cartoon TV channels in rooms
- Baby Crib
- Baby setup: Baby monitor walkie-talkie, camera, sterilizer, baby bottle warmer (with deposit)

Fee-Based Services

- Á la Carte Restaurants (with pre-reservation; children 0-5.99 years old free of charge, 6-11.99 years old 50% charged) Sakura, Timo, The Grill, Garden and Savor
- Elegance VIP restaurant (with pre-reservation; breakfast, lunch, dinner)
- Room decoration, special day (wedding, birthday parties, etc.) celebration, special cake, wedding ceremony
- 24-hour room service
- Tennis lesson, tennis court lighting, tennis racket
- Car rental, airport-hotel-airport transfers, golf course transfers
- Select premium drinks, special foreign and local wines, cigars, shisha
- Laundry and dry cleaning
- Daily pavilion rental
- Sunbed rental at pier
- Malls

- Escorting all guests to their rooms
- Valet and luggage service
- Treats and wine in the room on the day of arrival
- Placing a bottle of water and wet wipes in the car at check-out

- AquaPark with 5 slides
- Daily sports and leisure activities
- Children’s pool
- High chairs (available in restaurants)
- Toddler car seat**
- Stroller (deposited)
- Evening programs and animation shows
- Upon request – Pillow menu (orthopedic, goose down, buckwheat), prayer rug, compass, prayer beads, Quran, non-slip bathtub mat, hot water bottle
- Check-in: 3 PM / Check-out: 12 PM
- Housekeeping (daily)
- Game Room (excluding bowling)

- Baby tub and bath net
- Baby step stool for sink
- Potty
- High chair

- Hairdresser, Market
- Car and Bike Rental
- Doctor / Health services
- Pharmacy services
- Massage, beauty center, therapy, skin care
- Baby-sitter (min 36 months)
- Early check-in between 06.00 and 12.00, Late check-out after 12.00 - 23.00***
- Water sports
- Calista Sports (private lessons)
- Photography and Florist Services
- Electric Vehicle Charging Station
- Bowling
- Villas pools Heating Service
- Cinema (daytime and evening screenings) (minimum audience: 5 people)

Depending on weather conditions **On request * Subject to availability*

ABOUT CALISTA LUXURY RESORT

Calista Luxury Resort is situated on a 120,000 m² area within a stone pine forest, seamlessly blending with the sea in Belek, Antalya – the pearl of the Mediterranean coast and the heart of tourism. It is the only hotel with a dedicated food analysis laboratory and features a unique architectural design. Calista Luxury Resort is certified with International IQ NET and the Turkish Standards Institute, holding the following certifications: TS-EN ISO 9001:2008 Quality Management System, TS-EN ISO 14001 Environmental Management System, TS-EN ISO 45001 Occupational Health and Safety Management System, TS-EN ISO 22000 Food Safety Management System and TS-EN ISO 50001 Energy Management System.

Location

Antalya Airport	27 km
Antalya City Centre	35 km
Belek	4 km

Transportation Facilities

VIP Transfer, Bus, Taxi, Helicopter





SERVICES

Free Services for Honeymoon

- Special welcoming and check-in
- A room decorated with an elegant ambiance
- One-time complimentary reservation for Á la Carte restaurant (Timo or Sakura)
- 50% Discount Pavillion Use for one time*
- Early check-in* (10.00 AM)
- Late check-out* (4:00 PM)
- Special discount for VIP airport - Hotel transfer

Anniversary Services

- One-time complimentary reservation for Á la Carte restaurant (Timo or Sakura)
- 50% discount on pavilion use for one time*

Disability & Accessibility Services

- Specially designed room for disabled guests
- Appropriate arrangements in public areas for disabled guests
- Main restaurant table reservation for disabled guests
- Helping with food service at the buffet restaurant
- Indoor pool lift chair for disabled guests
- Disabled lift chair for accessing to the sea at the pier
- Entry without stairs

**Based on availability.*

- A fruit plate, Turkish delight, nuts, sparkling wine, and chocolate in the room
- Specially prepared bedding and towel set
- The room is upgraded to a higher category*
- Breakfast service in the room on the day you prefer
- 30% discount at the SPA

- A bottle of sparkling wine
- Flower bouquet
- Celebration cake

- Wheelchair accessible toilets (ground and lobby floors, pool, and beach areas)
- Stair-free entry to restaurants
- Elevator access to all floors
- Guest rooms with unobstructed 104 cm wide entrances
- Sun loungers specially designed for disabled guests

