

SERENITY QUEEN HOTEL FACTSHEET



Season	2026	Address	Nergiz Sokak No: 1 D: 1
Category	5*	City	07491 Konaklı / Alanya Antalya
Year of Construction	2023	Phone	0090 (242) 511 84 84
Total Area	20.000 M ²	E-mail	info@serenityhotels.com
Concept	Ultra Alles Inklusive	Total Room	233
Concept Date	17.03.2026-15.11.2026	Total Bed	664
Web Site	www.serenityhotels.com	Elevator	6

TRANSFER DISTANCES

Antalya Airport	114 km
Gazipasa Airport	54 km
Antalya City Centre	104 km
Alanya City Centre	13 km
Konaklı City Centre	2 km
Transfer Types	VIP Transfer, Bus, Taxi
Beach-Pier	Sand & Pebble, Pier

WELCOME COCKTAIL

Champagne

Detox Drinks

Strawberry Fondue Treat

LANGUAGES

Türkisch	Deutsch	Englisch	Russisch
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CARDS

Visa	MasterCard	Eurocard	American Express
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ROOM DETAILS

Room Type	Area	Details	Max. Capacity
Promo Room (Without Balcony) (5 Units)	22 m ²	A: 3 Single Beds B: 1 Double Bed + 1 Single Bed , TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, Ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with Insect Screen.	3 Adults
Deluxe Room with Sea View (30 Rooms)	26 m ² - 30 m ²	A: 2 Single Beds or 1 Double Bed B: 1 Double Bed + 1 Single Bed , TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, Ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with Insect Screen.	3 Adults + 1 Child
Deluxe Room with Garden View (169 Rooms)	24 m ² - 28 m ²	A: 2 Single Beds or 1 Double Bed B: 1 Double Bed + 1 Single Bed , TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, Ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with Insect Screen.	3 Adults
Deluxe Room with Garden View and Terrace (16 Rooms)	28 m ² - 32 m ²	A: 2 Single Beds or 1 Double Bed B: 1 Double Bed + 1 Single Bed , TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, Ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with Insect Screen.	4 Adults + 1 Child
Junior Suite Room (20 Rooms)	32 m ² - 34 m ²	1 double bed Separated by a connecting door from the living room. TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, Ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with Insect Screen.	2 Adults + 1 Child
Promo Room (Without Balcony) (5 Units)	22 m ²	A: 3 Single Beds B: 1 Double Bed + 1 Single Bed , TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, Ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with Insect Screen.	3 Adults

FOOD SERVICE

RESTAURANTS	AKTIVITY	SERVICE TYPE	CCAPACITY	OPENING HOURS
MAJESTY ANA RESTAURANT	Breakfast	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	07:00-10:00
	Late Breakfast	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	10:00-11:00
	Lunch	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	12:30-14:00
	Child Buffet Lunch	Open Buffet	20 Pax (Indoor)	12:30-14:00
	Dinner	Open Buffet	220 Pax (Indoor) – 120 Pax (Outdoor)	19:00-21:00

Child Buffet Dinner	Open Buffet	20 Pax (Indoor)	19:00-21:00			
Night Buffet	Open Buffet	220 Pax (Indoor) - 120 Pax (Outdoor)	23:00-04:00			
Peppers Snack Restaurant	Food & Beverage Service	A' la Carte Service	180 Pax (Outdoor)			
Street Food Area	Take Away Street Food	Self Servis	12:00-17:00			
Gözleme House	Food Service	Self Servis	12:00-16:00			
Ice Cream	Open Ice Cream Service	Self Servis	12:00-16:00			
La Vattel Patiserie	Pastry & Soft Drinks Service	Self Servis	11:00-21:00			
Sea Gate A' La Carte Restaurant	Dinner	International A' la Carte	40 Pax Outdoor			
BEVERAGE CONCEPT						
Local and Some Import Alcoholic Drinks, Soft Drinks (All Bars)		Tea & Cofee Species				
BARS						
	DETAILS	WORKING HOURS	UAI			
Queen Lobi Bar	Soft Drinks and Local and Some Import alcoholic Drinks	08:00 - 23:00	X			
Cosmopolitan Pub Bar	Soft Drinks and Local and Some Import alcoholic Drinks	16:00 - 08:00	X			
Majesty Pool Bar	Soft Drinks and Local and Some Import alcoholic Drinks	10:00 - 18:00	X			
Serenity Pool Bar (+16)	Soft Drinks and Local and Some Import alcoholic Drinks	10:00 - 17:00	X			
Bomonti Bar & Pub	Soft Drinks and Local and Some Import alcoholic Drinks	10:00 - 24:00	X			
Blue Port Bar	Soft Drinks and Local and Some Import alcoholic Drinks	10:00 - 19:00	X			
Detoks Point Bar	Detox Drink Service	12:00 - 16:00	X			
Starbucks	Starbucks Beverage Species	10:00 - 16:00	X			
Coffee Corner	Coffee	12:00 - 16:00	X			
MINIBAR						
Water, Soda, Cola, Fanta, Sprite, Ice Tea, 2 Cans of Fruit Juice, 2 Beers (33 cl), Peanuts, Crackers, Chocolate						
ENTERTAINMENT - SPORT						
Daytime Animation, Morning Sports, Evening Shows Rhapsody Event Area, Live Music, Table Tennis, Dart, Archery, Miniature Football, Beach Volleyball, Fitness						
POOLS- AQUAPARKS						
	CAPACITY	DEPTH	HEATING	WORKING HOURS		
Majesty Pool	698 m ²	140 cm		08:00 - 19:00		
Serenity Pool (+16)	344 m ²	120 cm		10:00 - 01:00		
Mia Aqua Pool	172 m ²	32 cm	X	08:00 - 19:00		
Hera Indoor Pool	45 m ²	140 cm	X	08:00 - 19:00		
Relax Pool (+16)	149 m ²	134		08:00 - 19:00		
Majesty Aqua Pool	159 m ²	120 cm	X	08:00 - 19:00		
3-Slide Adult Aquapark				10:00-12:00 / 14:00-16:00		
3-Slide Children's Aquapark				10:00-12:00 / 14:00-16:00		
Age	MIA MINI CLUB			WORKING HOURS		
4 -11	Open and Closed Area Kids' Club, Outdoor Playground, Children's Amphitheater Area, Games, Mini Cinema, Game Room, PlayStation Room, Lego Room, Educational Workshops.			10:00 - 23:00		
MEETING HALLS						
	Area	Banquet	Class	Theatre		
Serenity Conferance Hall	147 m ²	65	65	105		
Serenity Meeting Room	52 m ²	35	20	40		
HERA SPA & WELLNESS (09:00 - 19:00)						
Turkish Bath	Steam Room	Relaxing Area	Sauna	Indoor Pool		
HONEYMOON CONCEPT						
Room Decoration						
Fruit Basket and Champagne in the Room						
Sweets in the Room						
One-time Breakfast Service in the Room						
15% Discount on Spa and Wellness in the Room						
Early Check-In and Late Check-Out (subject to availability)						
One-time A'la Carte Reservation						
FREE SERVICES INCLUDED IN THE CONCEPT		PAID SERVICE				
A'la Carte Restaurant (1 free visit for stays of 7 nights or more, reservation required)		Photographic Services				
Wi-Fi Throughout the Hotel		Health Services (Doctor Service, Ambulance)				
Air Conditioning Hot/Cold (Central)		Telephone & Fax				
Minibar (Refilled Daily)		Laundry Service				
Selected Premium Beverages		All Shop				
Cold & Hot Soft Drinks		Babysitting Service				
Turkish Bath, Sauna		Massage, Scrub and Foam Treatment				
Fitness		Wheelchair (With prior reservation to Doctor's Office)				
Beach Towel - Umbrella - Sunbed		Hair Salon				
Table Tennis		Room Service (Within the Menu)				
Digital safe in the rooms		Late Check-out (Subject to availability)				
Baby stroller (with deposit)		Shisha				
Baby Cot		Organization and Celebration for Special Occasions				
Tea & Coffee Station		Car Rental				
Microwave, Bottle Warmer		Drinks outside the concept				
High Chair						
Room Cleaning (Daily)						
Professional Hair Dryer						
Bed Linen - Towel Change (Every 2 Days)						
Fruit Plate & Wine (Anniversary, Birthday)						
RULES AND REGULATIONS						
The Ultra All Inclusive concept starts with lunch at 14:00 on the day of arrival and ends with late breakfast at 12:00 on the day of departure. After 12:00 noon, use of the facilities is subject to a charge						
According to local laws, alcoholic beverages are not served to guests under the age of 18.						
The hotel management reserves the right to refuse alcohol service to guests who may cause harm to themselves or others after consuming a certain amount of alcohol."						
Animation programs and all other activities may vary or be canceled depending on weather conditions, guest profile, season, and physical factors.						
Children must be accompanied by their parents when using the pool, activities, and public areas."						
According to local laws, smoking is prohibited in indoor areas (rooms, lobby, restaurant, etc.). Violations are subject to fines determined by local authorities.						

Our facility regularly conducts pest control and fumigation works in accordance with international quality standards.
The services provided may be subject to change due to weather conditions
Pets are not allowed in our facility.
Our hotel has a disabled pool lift for the use of our special guests.
Our hotel is designed to provide barrier-free accommodation for our 'SPECIAL' guests
The loss of the room key card and beach towel card will be charged
The hotel is not responsible for valuables not stored in the safe
Hera Indoor Pool, Mia Aqua Pool, and Majesty Aqua Pool are heated in April and October
The fixed voltage of our hotel is 220V.