



Welcome to Le Pacha Resort!

We wish you a very pleasant stay at Le Pacha Resort! Please find below the information that might help you to make your stay at our Hotel more comfortable.

Restaurants: For full board (breakfast, lunch and dinner) - ***Allaa El Dein*** Restaurant upstairs (to the right from the Lobby Bar).

Breakfast: from 07:00 to 10:00

Lunch: from 13:00 to 15:00

Dinner: from 19:00 to 22:00

Kindly be informed that shorts and slippers are not allowed at dinner time. For early breakfast please do not hesitate to contact Reception desk one day before.

China Town Restaurant:

You can have lunch or dinner in China Town restaurant a-la-cart with a discount 25% for food (excluding beverages and drinks). For reservation, please contact front office desk

Casa Rustica restaurant:

You can have lunch or dinner in China Town restaurant a-la-cart with a discount 25% for food (excluding beverages and drinks). For reservation, please contact front office desk

NB.

Hotel guests have right for dinner once per stay for free. Please, reservation one day before with front office desk.

Beverages:

“All Inclusive” list of beverages and drink includes:

Soft drinks: Cola – Fanta – Sprite – Soda – Tonic – Karkadeh – M. Water. **Hot:** Tea – Coffee. **Alcohol:** Local beer – Local whiskey – Local rum – Local ouzo – Local vodka.

Our All-inclusive system is working 24 hours

We would like to kindly inform you that the All inclusive system on departure date is available till 12:00.

Kindly be informed that in case of the loss of an “All-inclusive bracelet” a \$10 fee will be charged.

Lobby bar: Open 24 hours a day

Pool bar: Open from 10:00 to 17:00

Beach bar: Open from 10:00 to 17:00

English pub: Open from 18:00 to 23:00

Coffee Break: Daily at Lobby Bar from 16:00 to 17:00."Happy hour" for kids only – free ice cream.

Room service: available 24 hrs (extra charge). Room service menu is available in your room. Please dial 666.

Café Trottoir: Open daily from 18:00 to 01:00 (extra charge).

Exchange: Possible at the Bank (24 hrs automatic Machine).

Telephone: For international calls please contact the Business Center. Minimum call duration is 3 minutes. Please contact Cashier regarding phone calls' tariffs (the right side of the Reception).

Internet: Free Wi-Fi in the Lobby (from 09:00 to 24:00).

Electricity: voltage – 220 V.

Payment: Payments are possible both by cash or Credit cards (Visa and Master card, USD/EUR/L.E.).

Safe box: in rooms, free of charge. (Please follow the User Guide beside the safe box).

Recreation

activities: Health Club's opening hours are from 09:00 to 21:00. The following services are available: fitness room, sauna, Jacuzzi, massage, beauty salon (extra charge).

Clinic: is open from 13:00 to 14:00. If you need a doctor urgently please contact the Reception.

Laundry: Laundry bags and Laundry price lists are available in your room, for more information please dial 460 (extra charge).

In case your room key or the power card is lost, a fee of 400 L.E. per each will be charged.

Have a very nice time!

Le Pacha Resort Team