

Dear guest,

Welcome, & thank you for choosing Coral Sea Sensori Imperial Sharm El-Sheikh as your holiday destination.

Below is a brief on some of our services & your All-inclusive package

Food:

- Breakfast at Fountain View restaurant 07:00h-10:00h
- Light Snacks at Tiran Diner restaurant 11:00h-12:00h
- Lunch at Fountain View restaurant 12:30h-14:30h
- Lunch Snacks & Ice-cream at Tiran Diner restaurant 13:00h-16:00h
- Tea Time at Club House 16:00h-18:00h
- Dinner at Fountain View restaurant 18:30h-22:00h
- Dinner Ala Carte at Marhaba (Middle Eastern) 18:30h-22:00h
- Dinner Ala Carte at Tiran Diner (American) 18:30h-22:00h
- Midnight snacks at Lobby bar 00:00h-02:00h

One visit for only one ala Carte per stay (Choice is one of two Marhaba or Tiran Diner) is part of your all-inclusive, extra visits are at a charge.

Please reserve 24 hours earlier or before 14:00 in case same day booking.

Beverages & Bars:

Locally produced (Wine, beer, spirits, cocktails, soft drinks, mineral water, tea & coffee), all are served by the glass (two drinks served per person at a time). Imported Spirits can be ordered through the hotel and will be charged on your room account also Fresh Juices and local champagne are with additional charge.

All-inclusive beverages, soft & hard, are served 24 hours except from 06:00h to 10:00h soft drinks only

All Inclusive drinks are served at: -

- Lobby bar 24 hours
- Piano bar 18.00h-midnight
- Main pool bar 10:00h-Sunset
- Family pool bar 10:00h-16:00h
- Clubhouse 12:00h-22:00h
- Restaurants During meals

Food & Beverage General:

- Room service and mini bar are at a charge. Please see the in-room menus for variety and prices.
- For any special diet requirements, please contact our restaurant supervisor and we will be pleased to see for it.
- For your health and safety, please do not take food outside the restaurants.
- Mineral water is available throughout the hotel bars.
- Enjoy a set menu or ala carte dinner in one of our ala carte restaurants at a supplement.

Sports, Fitness & Entertainment:

Free use of:

- Two slides at family pool 10:00 till 16.00
- Table tennis
- Beach Volleyball
- Multi-purpose court
- Tennis court
- Gym (Adults only) 10:00h-20:00h
- Children & daytime activities & Evening entertainment. Please check programs with animation team

Chavana Spa: 10:00h-20:00h

Sauna, , indoor pool, outdoor Jacuzzi & various kinds of massages (extra charge)

Laundry service:

• Please fill in the laundry list and place it on your bed along with the laundry bag. Your cleaned and ironed clothing will be delivered to your room the following day and charges will be added to your bill.

Telephone calls:

- For external calls. Please dial 9 for outside line followed by the telephone number. In case of international calls, please dial 00 + country code + area code + telephone number. For country codes, please see in-room guest service directory.
- For room to room calls. Please dial room number directly.

Other Services & General info:

- **Wi-Fi:** Free Two Giga Byte during stay, you can use 5 devices with the same password however you can use two devices maximum at the same time. (Please read best use instructions) If you consume your free package, you can purchase one-day package or unlimited use till-end-of stay package at a charge.
- **Safe Box:** Please use the safe box in the room as The hotel has no liability for valuables left outside the safe box.
- **Evening meals dress code** is always smart casual for men. Casual shorts accepted. Swim shorts & flip flops are not accepted.
- **Check out time** is 12:00 noon. Please hand the key back to reception by then to avoid automatic late checkout charge. For late check out, please check for arrangements with reception
- Please always keep your wristband till check out time.
- Children must be accompanied by adult around pool, beach & Kids playground.
- Children under the age of 12 are not permitted to charge to a room.
- No alcoholic service for children under the age of 18.
- Please DO NOT leave your passport at the reception for more than one day and collect them the next day of your arrival.

Enjoy Your Stay