

## **New Eagles Downtown Zahabia Resort & Aqua Park All Inclusive Formula**

### **Food Service outlets:**

#### **Main Restaurant ( 3 Meals) opening hours:**

- Breakfast from 07:00 till 10:00 Hrs.
- Lunch from 13:00 till 15:00 Hrs.
- Dinner from 19:00 till 21:30 Hrs.

#### **Late dinner:**

- Main restaurant from 22:00 till 01:00 a.m.

#### **Late Breakfast:** (Including sandwiches, Cakes, fresh pastries).

- At the lobby bar from 10:30 till 12:00 Hrs.
- At the beach l bar from 10:30 till 12:00 Hrs.
- Snacks Including waffles,). At the pool bar from 10:00 till 11:00 Hrs.
- Snacks Including pancakes). At the pool bar from 16:00 till 17:00 Hrs.

#### **Tea time** (Including croissant, E. cake, fresh pastries).

- At the lobby bar from 17:00 till 18:00 Hrs.

#### **Snacks time** (Including sandwich ,pasta, pizza)

- At the Beach bar from 13:00 till 15:00 Hrs.

#### **Ice cream** (For children):

- At the pool bar from 15:00 till 16:00 Hrs.

**N.B:** Italian & Oriental Restaurants (Set menu) offer Dinner once per stay free of charge *“Advanced reservation with Guest relation is a must”*.

### **Beverages Service outlets:**

- Main Restaurant: Serving all the drinks during lunch and dinner time.
- Relax Pool bar: Serving the drinks from 10:00 Hrs. till 18.00 Hrs.
- Beach Bar: Serving l the drinks from 10:00 Hrs. till 18:00 Hrs.
- Aqua Pool bar: Serving the drinks from 10:00 Hrs. till 23.00 Hrs.
- Lobby Bar: Serving all-inclusive drinks from 10:00 Hrs. till 22:00 Hrs.

### **Beverages Drinks (By Glass):**

- Local Beer.
- Local Wine. (during dinner time )
- Local Alcoholic (Gin, Vodka, Rum, Brandy, Ouzo, Whisky and Tequila).
- Draft soft drinks (Cola, Fanta, Sprite, and Soda and tonic).
- Draft Mineral water.
- Draft Juices.
- Alcoholic Cocktails, Non Alcoholic Cocktails.
- Hot drinks (Tea, Coffee, Anise, Mint, and green tea)
- Daily one bottle of water in the room
- Daily coffee station re fill in the room

### **Sports and Leisure Facilities:**

- Towel Centre: from 8:00 till 18:00 (free towels, sun beds, shades)
- Daily aqua park working hours (from 10.00 hrs. till 12.00) from 14.00 hrs. Till 16.00 hrs.
- Fitness Room.
- Table tennis during day time
- Sports center (Day time).  
(Table tennis- Volley ball, Boccia , Water ball, Water GYM, Darts – Beach Foot Ball)

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- Mini club: for kids from 04-12 years old from 10:30 till 12:00 & FROM 15.00 TILL 16.30
- DAILY Night show: 21:30 Amphitheatre.

**N.B:** - The all-inclusive bracelet to be intact and shown to the hotel staff whenever requested.

### Chargeable services

- Doctor: clinic (10:00-12:00 & 19:00-20:00)  
(On call doctor 24 hours (inform the reception if needed)
- Limousine Service
- Late check-out, check availability with the front desk
- Mini Bar; all drinks in the mini bar are payable
- Massage, Sauna, Jacuzzi, Steam Bath
- imported alcoholic drinks
- Fresh juices
- Espresso
- Beauty Salon
- Riding camel
- Snorkeling Equipment – Diving Center
- Laundry

### Kindly note the following:-

- **“Check in”** time is after 14:00.
- **“Check out”** time is **before** 12:00 PM, so please bring the key before **12:00 PM** at The Reception, otherwise there will be a charge of 20 \$ per person (**Depends upon Availability**)
- **Daily shuttle bus from (hotel to the beach & back ) time at the reception**
- **Breakfast Boxes** could be reserved a day before excursions (max. time to receive reservations **20:00 hrs.**)
- **Safe in the room free of charge**, Please Leave Your **Room Safe** Open when you make Check out from the room.
- **Inviting outside guests** is not included in our all-inclusive system.
- **The charge of the lost towel is 10 \$**
- **No sun beds reservation** before 08:00 am, if you do not use sun beds for 1 hour we will be obliged to remove it and you will find it with the nearest attendant.
- **Swimming wear** is not allowed in our restaurants and bars for meals we request you to wear “smart casual”.
- Please for your safety and health it is not allowed to take any **cutlery (plates, glass, forks....etc)** and food or fruits outside the restaurants or bars.
- **Smoking Shisha** is not allowed in the rooms.
- **Smoking too much in the rooms** and breaking fire glass operates the alarm in the entire hotel especially at night time.
- As per Egyptian law teenagers less than 18 years old are not served **alcoholic drinks**.
- For **payment** we accept **LE, €, \$, £, Visa and Master card**