

24 HOURS ALL INCLUSIVE

Dear Guest,

Welcome to Swiss Inn Resort Hurghada and wish you a memorable enjoyable stay.

Kindly find hereunder the information about your all-inclusive concept:

- * **Enjoy all restaurants without prior reservation.**
- * **Enjoy the unlimited visits for all-inclusive restaurants (5 restaurants).**

MEALS

➤ EARLY BREAKFAST

- Early breakfast buffet is available at La Casa restaurant from 05:00 until 07:00

➤ BREAKFAST

- Enjoy a breakfast buffet with a homemade bakeries and fresh juices at Pebbles restaurant from 7:00 until 10:00

➤ LUNCH

- Pebbles buffet restaurant first floor main building from 13:00 until 15:00
- Waves buffet restaurant on the beach from 13:00 until 15:00
- Marina restaurant a la carte from 15:00 until 17:00

➤ ICE CREAM

- Enjoy it at Waves restaurant on the beach from 11:00 until 12:00 & from 15.00 until 16.00

➤ FRESH JUICES

- Enjoy it during breakfast and at pool bar, beach bar and lobby bar

➤ Snacks

- Waves restaurant on the beach from 10:30 until 12:00
- Lobby bar main building from 17:00 until 18:30

➤ Dinner

- Pebbles buffet restaurant first floor main building from 19:00 until 22:00
- Lagoon seafood a la carte restaurant on the beach from 19:00 until 22:00
- La Casa Italian a la carte restaurant main building ground floor from 19:00 until 22:00
- Waves restaurant Oriental BBQ on the beach from 19:00 until 22:00
- Marina Asian restaurant a la carte restaurant on the marina from 19:00 until 22:00

➤ Sushi Bar

- Enjoy 25% discount at Champs Sushi Bar main lobby from 19:00 until 22:00

➤ Late Dinner

- La Casa Italian Restaurant buffet and a la carte main building ground floor from 22:00 until 05:00

BEVERAGES

Enjoy local Spirits, Local draught beer, Local Wine, selected cocktails & Mock tails, Soft drinks, juices and hot drinks. Wine served only during lunch & dinner. All drinks served by glass.

➤ **Bars & Lounges**

- Lobby bar available 24 hours; (alcoholic drinks are available from 10:00 am until midnight).
- Pool bar from 10:00 until sunset – 20:00 until 23:00.
- Villa Pool bar from 10:00 until sunset.
- Waves bar from 10:00 until sunset.
- Marina bar from 10:00 until sunset.

➤ **Food & Drinks NOT included**

- All Premium local & imported alcoholic beverages.
- In-room Food & Beverage Delivery.
- Room Service Menu Orders.
- Mini Bar packages menu in rooms.
- All Food & drinks items consumed at Champs.
- Hard alcoholic drinks are available from 10:00 am until midnight

➤ **Facilities & Services NOT included**

- Spa From 9:00 AM until 07:00 PM
- Tennis court From 9:00 AM until 04:00 PM From 05:00 PM until 08:00 PM
- Squash: From 9:00 AM till 08:00 PM
- Local & International Telephone calls.
- Baby Sitting Service (Upon Request)
- Doctor on call 24/7

➤ **Notes:**

- Free Wi-Fi all around the hotel.
- Gym is FREE of charge from 08:00 AM until 18:00 PM.
- All restaurants dress code required Smart Casual Wearing.
- All Inclusive entitlements are discharged by noon (12:00) on departure day.
- All Inclusive entitlements starts by Buffet Lunch time on arrival day, in case of late arrival after lunch time, guests are entitled for lunch on departure day.
- All other services/outlets not mentioned in the program are available at extra charge.
- Enjoy 25% off on Local Wine out of meal times at all outlets for all-inclusive guests.
- Enjoy a complimentary tennis for one hour per room per stay during daylight. Prior reservation required.
- To avoid disturbance, please ask for the DND signs by the beach and pools.
- Extras for Drinks or food checks shall be signed by name and room number.
- For more information, please contact our HOTLINE service 0 or 88.

➤ **Please NOTE:**

- The towel card is your own responsibility and in case of missing, you will be charged 15\$ per card.
- The checkout time is at 12:00pm.
- The late check-out it is subject to hotel availability upon request against charge 10\$ per hour.
- Smoking (Hookah/Shisha) is prohibited in all around Hotel including the room; In case of using (Hookah/Shisha) during your stay It will be confiscated by Security department according to Civil defense instructions and hotel policies.

Hotel tour is held on daily basis at 17:00 by Guest Relation team, please join us.