

KLEOPATRA MİCADOR HOTEL

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DEAR GUEST,

We are pleased to welcome you to Alanya, KLEOPATRA MİCADOR HOTEL and we hope you will enjoy your holiday. We have prepared this information to assist you in availing yourselves of the facilities and services which we offer to you. If you have questions, please ask to the reception.

CHECK -IN and CHECK -OUT

- On the departure day you have to leave the room at **12:00 pm**
- If you would like to extend your room after 12:00 pm, please ask to the reseption (late check out- 20€ till 16,00).
- If you have a late check-out, you can store your luggage on the reception. You can use the shower and dressing cabin.
- There is wireless internet (charge).
- Please wear braslet which you got in check-in.

ROOM KEY

For security reasons only one key card is available for each room. During the exit from the hotel, please leave the keycard to the reception. Do not leave key card outside. When leaving, please check your door.

For the loss of keys of the room is 10€ (cost to replace the lock).

SAFE BOXE

The hotel does not hold any responsibilities for any loss and other valuables. You can rent a safe box from the reception - **2,5 euro per day.**

PHONE and Wifi

If you want to call to the reception, please dial «0» or «711», if you want to receive calls from outside, please give room number. **For international calls from hotel is extra ,internet and Wifi (extra charge)**

ROOM CLEANING

Room cleaning is every day; change of the protective case -2 times per week, change of the towels-2 times per week

- Please carefully use all the things in your room. In the case of loss or break of some things, you should cover all expenses
- Expert personnel spray the air with a harmless insecticide to the human health which is approved by the World health organization (WHO)
- Please do not to use a protective case and towels which is in your room from the tattoo and others. In this case you must be pay.

DRESSING

We pleased you, to wear casual clothes for the restaurant (breakfast, lunch and diner).

RESTAURANT AND BAR - OPENING HOURS (SELF SERVICE)

RESTAURANT

RESTAURANT BAR (breakfast, lunch, dinner)	
BREAKFAST	08:00-10:00
LUNCH	12:30-14:00
COFFEE BREAK (BAR)	16:00-17:00
DINNER	19:00-21:00
BAR	10:00-22:00

Meals open buffet service, but in less than 15 person, served on a plate

ALL KINDS OF IMPORT ALCOHOL DRINKS, COCTAILS WATER PIPE(NARGİLE) AND WHOLE EXPENCES WILL BE CHARGED AFTER 22.00 pm.

YOU ARE KINDLY INFORMED NOT TO BRING FOOD AND BEVERAGE TO THE ROOM.

POOLS:

Please do not swim in the pools during this time (18:00- 09:30).

YOU ARE KINDLY INFORMED NOT TO BRING HOTEL TOWELS TO THE BEACH AND TO THE POOL.

UMBRELLAS &SUNBEDS

Umbrellas, Sun beds and mattresses charge at the beach at the pool are free off charge

DISKO TOUR

For our daily program you can get information from bar team.

LAUNDRY SERVICE

For laundry service please fill up the form and use the laundry bag (in your room). You can get list of the price on the reception. Please leave the laundry bag to the reception or to the maid.

TURKISH BATH,(HAMAM) SAUNA

Turkish bath, massage, peeling, sauna and other services is charge. hamam (Turkish bath)

Thank you for choosing us, wish the best holiday....