



2023 SUMMER factsheet

EXCLUSIVE
Hospitality



Granada Luxury Okurcalar

| | | | |
|-----------------------|--|----------------|------------------------------|
| Opening Date | 2010 May | Concept | Ultra All-Inclusive (UAI) |
| Category | 5* Hotel | Postal Address | Alara Turizm Merkezi |
| Company Name | MRH TURİZM OTEL İŞLETMELERİ SAN. ve TİC. A.Ş. | Province | Okurcalar-Alanya-Antalya |
| Season | Summer Season (20 April-31 October) | Telephone | 00 90 242 510 07 07 |
| Total Area | 24.000 m ² | Fax | 00 90 242 510 07 77 |
| Total Number of Rooms | 598 | E-mail | okurcalarinfo@granada.com.tr |
| Total number of beds | 1256 | Web | www.granada.com.tr |

Distances and Transportation

| | |
|--|---|
| Alanya City Center | 40 km. |
| Antalya Airport | 90 km. |
| Gazipasa Airport | 76 km. |
| Antalya City Center | 95 km. |
| Manavgat | 30 km. |
| Side | 34 km. |
| Granada Luxury Belek - Belek | 74 km. |
| Granada Luxury Beach - Avsallar | 8 km. |
| Mahmutlar | 44 km. |
| Nearest Golf Club - Belek -Montgomerie | 75 km. |
| Nearest Center | Okurcalar - Alara 1,5 km. |
| Transportation Means | Bus, Taxi (paid service) |
| Distance from the Sea , Beach Length and Features | The Blue Flag Award-winning sand beach is 200 m long, sandy beach is 6000 m ² , Pier (two parts;1- 1600 m ² , 2- 900 m ²) |
| NOTE: The pier will go into service between May 1st and May 15th, 2023. This may change due to weather conditions. | |

Greeting & Send-off

| |
|--|
| Special greeting by the Entrance |
| C/in opportunity with food and drinks for guests during entrance - greeting. |
| Accompanying VIP guests to their rooms. |
| "Welcome" card for VIP guests. |
| Valet Attendant Service |



Accepted Credit Cards

Master Card ✓

Visa, Eurocard ✓

Languages

Turkish, English, German and Russian

Resources in the Facility

| | | | |
|---------------------------------------|---------------------------------|---|--|
| Table Games (Free) | Mini Library (Free) | Cinema (free) | Doctor/nurse (paid) |
| Men's&Ladies' Hairstylist (Paid) | Boutique (Paid) | Wi-Fi Internet (free) | Changing room and shower for early check-ins and check-outs (free) |
| Laundry and ironing service (Paid) | Jewelry Store (Paid) | Hookah (paid) | |
| Room service (paid) | Gift Store (Paid) | Massage&Care (paid) | |
| Photographer (Paid) | Silver Shop (paid) | Hammam & Sauna, Steam, Shock showers, free | |
| Beachvolleyball (Free) | Digital safe in rooms (free) | Pavilion (paid) | |
| Pool with slides (3 strip slides) | Market (paid) | Rent a car (Paid), | |



Swimming Pools 2058 m²

| Pools | Depth (cm) | Area (m ²) | Location |
|--|------------|------------------------|---|
| Main pool - Fresh water | 150 | 1168 | Main building Outdoor area |
| Kids pool - Fresh water | 40 | 125 | Main building Outdoor area |
| Pool with slides - Fresh water | 120 | 483 | Main building Outdoor area |
| Indoor pool (heated) Fresh water | 140 | 125 | Main building Spa Center / Indoor Area |
| Indoor pool (heated) Fresh water | 140 | 35 | Main building Spa Center / Indoor Area |
| Indoor kids pool (heated) Fresh water | 40 | 25 | Main building Spa Center / Indoor Area |
| Spa VIP Pool-Fresh water | 130 | 95 | Main building In front of the Spa Center / Indoor Area |

*Pool utilizations may change due to the season and weather conditions.

Entertainment & Activities

| | Reservation | Pricing | Use |
|--------------------------------------|-------------|---------|------------------|
| Day-long animation activities | - | free | Everyday |
| Amphitheatre (Evening Shows) | - | free | Everyday |
| Live music | - | free | 1 Time a week |
| Live piano performance | - | free | Six times a week |
| Beachvolleyball | - | free | Everyday |
| Table Tennis | - | free | Everyday |
| Mini Golf | - | free | Everyday |
| Game Hall, billiards, bowling, atari | - | paid | Everyday |



Spa Center - 2260 m²

| | Reservation | Pricing | Use |
|--|-------------|---------|----------|
| Turkish Bath / 2 Saunas / Steam room | - | free | Everyday |
| Recreation Areas | - | free | Everyday |
| Indoor Swimming Pool (heated) | - | free | Everyday |
| Fitness Center | - | free | Everyday |
| Vitamin Bar (freshly squeezed juices-paid, hot- soft drinks are free.) | - | paid | Everyday |
| Spa & Health Applications | Required | paid | Everyday |
| Cosmetic and Beauty Applications | Required | paid | Everyday |

Grandy Kids Club

| For ages 04-12 | Reservation | Pricing | Use |
|--|-------------|---------|-----------------------------|
| Mini Club (1 in the main building - Indoor area) | - | Free | Everyday (On certain hours) |
| Outdoor and indoor playgrounds | - | Free | Everyday |
| Entertainment and activities for children | - | Free | Everyday |

Child-Friendly

Baby-Friendly

| | |
|---|--|
| Buffet special for children at dinner | Baby bed |
| Kids plate and bowl at the restaurant | Baby care unit |
| Packaged ice cream service special for children | Microwave at the main restaurant |
| Small aquapark | Formula heater at the main restaurant |
| Kids pools (outdoor and indoor area) | Sterilization machine at the main restaurant |
| 1 mini club | Blender/mixer at the main restaurant |
| Trained personnel at the mini club | Highchairs at the main restaurant |
| Outdoor and indoor playgrounds | Formula bowl at the main restaurant |
| Entertainment activities for children-mini disco in the evening | Bib |
| Formula, soup heating-up service through room service. | Formula, soup heating-up service through room service. |



Disability-Friendly

Environment-Friendly

| | |
|---|--|
| 6 rooms with land view for the disabled (two separate beds and a sofa) | Blue Flag |
| Ramps at general areas - Wheelchair lifts at certain pools for access to the pool | ISO 14001: 2015 Environment Management System - Certified by Bureau Veritas. |
| Wheelchairs (paid)-Pre-reservation is required (doctor's office) | Bureau Veritas - Greening Hotels Certificate |
| | Green Star |

Other Resources and Services

| | Reservation | Pricing | Use |
|---|-------------|---------|--------------------------------|
| Pool with Slides | 3 slides | Free | Everyday (On certain hours) |
| Meeting Hall Utilization | Required | Paid | Everyday |
| Wi-Fi at general areas | - | Free | Everyday |
| Laundry room - ironing service | - | Paid | Everyday |
| Towel service, sunbeds, beach umbrellas at the pool, beach and pier | - | Free | Everyday |
| Game Hall | - | Paid | Everyday |
| Central Air Conditioning | | Free | Everyday |
| No pets allowed. | - | - | |

Free Packages

| | |
|--|--|
| Honeymoon Package | Marriage Anniversary |
| Seasonal fruits and champagne treats platter(dried apricots, figs, nuts,walnut) on the day of entry | Treat platter(dried apricots, figs,nuts,walnut) and a bottle of champagne |
| Room decoration | Room decoration |
| 1-time breakfast service to the room during the accommodation | Congratulation card |
| Bathrobe service- with a deposit (Front Office) | Table decoration (Reservation is required) |
| 10% discount for 1 massage to be received at the spa center | |
| 10% discount for pavilion utilization | |

Regular Guests

| |
|---|
| Treats platter (dried apricots, figs,nuts,walnuts)and a bottle of red wine 1 time during stay. |
| Bathrobe service -with a card (Front Office) |
| 10% discount for pavilion utilization |
| 10% discount for 1 massage to be received at the spa center |



Ultra All-Inclusive

Gastronomy Concept

| Restaurants | Service | Pricing | Hours |
|--|------------------------------|---------|------------------------|
| Main Restaurant (Outdoor and indoor area) | Breakfast - open buffet | Free | 07:00-10:00 |
| Main Restaurant | Late Breakfast - open buffet | Free | 10:00-11:00 |
| Main Restaurant (Outdoor and indoor area) | Lunch - open buffet | Free | 12:30-14:00 |
| Main Restaurant (Outdoor and indoor area) | Dinner - open buffet | Free | 19:00-21:00 |
| Main Restaurant (indoor area) | Kids Buffet | Free | 18:30-19:30 |
| Main Restaurant (indoor area) | Diet and Vegetarian Buffet | Free | At lunch and dinner |
| Snack Restaurant (Outdoor area) | Snack Menu | Free | 11:30-18:00 |
| Snack A'la Carte (Outdoor area) | Snack Menu (with options) | Free | 12:00-15:00 |
| Burger Granada (Outdoor and indoor area) | Burger Menu | Free | 19:00-21:00 |
| Snack Restaurant (Outdoor area) | Baked Potato | Free | 14:00-16:00 |
| Snack Restaurant (Outdoor area) | Lokma dessert | Free | 14:00-16:00 |
| Snack Restaurant (Outdoor area) | Waffle | Free | 14:00-16:00 |
| Snack Restaurant (Outdoor area) | Turkish Pancakes (Gozleme) | Free | 12:00-16:00 |
| Snack Restaurant (Outdoor area) | Döner | Free | 12:00-16:00 |
| Patisserie (Lobby - indoor area) | Pastane | Free | 11:00-18:00 |
| Snack Restaurant | Ice Cream | Free | 12:00-16:00 |
| Olive main restaurant | Ice Cream | Free | 20:00-21:00 |
| Olive main restaurant | Night Buffet | Free | 23:00-06:00 |

A'La Carte Restaurants

| World Cuisne- 5 A'La Carte Restaurants | Reservation | Pricing | Hours |
|---|------------------------------|---------|-------------|
| Mediterrane A'la Carte Restaurant Sea Food | Required - (capacity 10 pax) | Paid | 19:00-21:00 |
| Mexico A'la Carte Restaurant Mexican Cuisine | Required - (capacity 10 pax) | Paid | 19:00-21:00 |
| Asia A' la Carte Restaurant Asian Cuisine | Required - (capacity 10 pax) | Paid | 19:00-21:00 |
| Alaturka A'la Carte Restaurant - Turkish Cuisine | Required -(capacity 10 pax) | Paid | 19:00-21:00 |
| Fish A' la Carte Restaurant Fish menu - On Pier | Required - (capacity 40 pax) | Paid | 19:00-21:00 |



Bars

| Bar | Service | Pricing | Hours |
|--|---|---------|-------------|
| Shark Night Bar (Pier - outdoor area) | All local drinks, soft, bottled beer and hot drinks | Free | 16:00-24:00 |
| Beach Bar (Outdoor area) | All local drinks, soft and hot drinks | Free | 10:00-17:00 |
| Pool Bar (Outdoor area) | All local drinks, soft, bottled beer and hot drinks | Free | 10:00-24:00 |
| Lobby Bar (Indoor area) | All local and some import drinks, bottled beer, hot and soft drinks | Free | 08:00-24:00 |
| Vitamin Bar (Spa center - indoor area) | Some fruit juices (paid), hot and soft drinks | Free | 10:00-16:00 |
| Artrium Bar (Indoor area) | All local and some import drinks, bottled beer, hot and soft drinks | Free | 10:00-23:00 |
| Disco Bar (Indoor area) | All local and some import drinks, soft drinks, bottled beer | Free | 23:00-02:00 |
| Sunset Bar (Outdoor area) | All local drinks, soft and hot drinks | Free | 10:00-17:00 |
| Corner Cafe Bar (Outdoor area) | All local and some import drinks, soft drinks | Free | 23:00-06:00 |
| Main Restaurant | Fresh-squeezed orange juice At breakfast service | Free | 07:00-10:00 |
| Hookah Corner (Outdoor area) | Hookah | Paid | 18:00-24:00 |

*Top quality, special production drinks and bottled drinks and freshly squeezed fruit juices outside of the concept are paid.

Minibar (filled daily)

| Service | Content | Pricing | Hours |
|---|--|---------|--------------------------|
| Minibar | Water, mineral water, beer, beverages, wafer, stick crackers | Free | Daily fill (08:30-16:30) |
| Other drinks can also be ordered through room service | Within the menu | Paid | 24 hours |

Pavilions

| | Service Content | Pricing - Reservation | Hours |
|--------------------------------------|---|------------------------------|-------------|
| Pier Pavilion (12 standard + 1 VIP) | Fruit Platter, water, beverages, mineral water, beer, stick crackers, wafer, sparkle wine | Paid Reservation required | 09:00-18:00 |
| Pier Pavilion (12 standard + 1 VIP) | With dinner (A'La Carte service) | Paid Reservation required | 19:00-23:00 |



Our Certificates

ISO 9001: 2015 Quality Management System - Certified by Bureau Veritas.

ISO 14001: 2015 Environment Management System - Certified by Bureau Veritas.

ISO 10002: 2014 Customer Satisfaction Management System - Certified by Bureau Veritas.

ISO 22000: 2005 Food Safety Management System - Certified by Bureau Veritas.

Bureau Veritas - Greening Hotels Certificate

Blue Flag

Our Awards

Kayak Travel Awards 2022

Blue Flag - Granada Luxury Okurcalar - 2022

HotelsCombined- Recognition of Excellence -2022

Otel Puan - 2022 Award

Otel Puan - 2021 Award

Holidaycheck 2020-Granada Luxury Okurcalar Hotel

Seven Stars All Inclusive Group Turkey-Granada Luxury Hotels 2021 by S.S.L.H.L.A

QM Awards 2019 Best Family Hotel in Turkey

Corendon - 2019 Hotel of the Year - Food category

Otel Puan 2018 Award

Corendon - 2017 Hotel of the Year - Food category

Holidaycheck 2017 Perfection Certificate

Corendon - 2016 Hotel of the Year - Room category

Tophotels 2013 - The Most Popular Hotel in Turkey Award

Notes

The hotel has the right to make changes regarding service hours.

All activities and services provided outdoors may change due to the season and weather conditions.
All rights of Granada Luxury Okurcalar on this issue are reserved.

According to the 4207 numbered law, smoking at indoor areas is prohibited.

All drinks served are drinks that are drinks allowed for import by the Directorate of Customs.



| Service Inclusive Services | Utilization | | Room Types | | | | |
|--|-------------|-------|--------------------|------------------------|-------------------|-------------------------------------|---------------------|
| | C/IN | Daily | King Suite | Prenses Suite (Dublex) | Botanic Suite | Golf House | Jakuzi Deluxe Suite |
| Room m ² | | | 600 m ² | 170 m ² | 75 m ² | 40-60 m ² (terras dahil) | 65 m ² |
| Land View | | | - | - | - | 2 | - |
| Sea View | | | 1 | 1 | 6 | 2 | 8 |
| Total Bedrooms | | | 7 | 3 | 2 | 1 | 2 |
| Living Room | | | 1 | 1 | - | - | - |
| Maximum accommodation capacity | | | 15 | 5+1 | 6+1 | 2 | 4 |
| Banyo sayısı | | | 5 | 3 | 2 | 1 | 1 |
| Shower / WC | | | √ | √ | √ | √ | √ |
| Jacuzzi | | | √ | - | √ | - | √ |
| Sofa | | | √ | √ | √ | √ | √ |
| Balcony | | | √ | √ | √ | - | √ |
| Terrace | | | - | - | - | √ | - |
| Table & chairs on the balcony | | | √ | √ | √ | - | √ |
| Sunbed on the terrace | | | - | - | - | √ | - |
| Room floor tile | | | - | - | - | √ | - |
| Room floor parquet | | | - | √ | √ | - | √ |
| Room floor carpet | | | √ | - | - | - | - |
| Kitchen (Fridge, Microwave) | | | √ | - | - | - | - |
| Minibar / free | | √ | √ | √ | √ | √ | √ |
| Tea & Coffee Unit | | √ | √ | √ | √ | √ | √ |
| TV | | | LED | LED | LED | LED | LED |
| Telephone | | | √ | √ | √ | √ | √ |
| Suitcase place | | | √ | √ | √ | √ | √ |
| Electronic Key System | | | √ | √ | √ | √ | √ |
| Digital Safe | | | √ | √ | √ | √ | √ |
| Bathrobe (returnable) | | | √ | √ | √ | √ | √ |
| Slippers | | | √ | √ | √ | √ | √ |
| Hair Dryer | | | √ | √ | √ | √ | √ |
| Air Conditioning Hot & cold (central) | | | √ | √ | √ | √ | √ |
| WiFi / free (Room - General Area) | | | √ | √ | √ | √ | √ |
| In-room Check-in Processes | √ | | √ | - | - | - | - |
| VIP fruit platter, champagne | √ | | √ | - | - | - | - |
| VIP minibar fill | √ | | √ | - | - | - | - |
| Turndown service | | | √ | - | - | - | - |
| Late check-out (based on availability) | | | √ | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Laundry - Ironing Service | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Dry Cleaning Service | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| A'la Carte Restaurants | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Pavilion | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Butler Service | | | Extra Payment | - | - | - | - |
| Greeting with fresh flowers | | | √ | √ | Extra Payment | Extra Payment | Extra Payment |
| Room Service (within the menu) | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment | Extra Payment |



| Service Inclusive Services | Utilization | | Room Types | | | |
|--|-------------|-------|----------------------|--------------------------------|----------------------|-----------------------|
| | C/IN | Daily | Family Room Sea View | Family Room Land View (Duplex) | Standard Room | Room for the Disabled |
| Room m ² | | | 40-60 m ² | 55-60 m ² | 26-36 m ² | 35 m ² |
| Land View | | | - | 29 | 277 | 6 |
| Sea View | | | 21 | - | 249 | - |
| Total Bedrooms | | | 2 | 2 | 1 | 1 |
| Living Room | | | - | - | - | - |
| Maximum accommodation capacity | | | 4 | 4 | 2+2/3+1 | 2+1 |
| Banyo sayısı | | | 1 | 2 | 1 | 1 |
| Shower / WC | | | √ | √ | √ | √ |
| Jacuzzi | | | - | - | - | - |
| Sofa | | | √ | √ | √ | √ |
| Balcony | | | √ | √ | √ | √ |
| Terrace | | | - | - | - | - |
| Table & chairs on the balcony | | | √ | √ | √ | √ |
| Sunbed on the terrace | | | - | - | - | - |
| Room floor tile | | | - | - | - | √ |
| Room floor parquet | | | √ | √ | √ | - |
| Room floor carpet | | | - | - | - | - |
| Kitchen (Fridge, Microwave) | | | - | - | - | - |
| Minibar / free | | √ | √ | √ | √ | √ |
| Tea & Coffee Unit | | √ | √ | √ | √ | √ |
| TV | | | LED | LED | LED | LED |
| Telephone | | | √ | √ | √ | √ |
| Suitcase place | | | √ | √ | √ | √ |
| Electronic Key System | | | √ | √ | √ | √ |
| Digital Safe | | | √ | √ | √ | √ |
| Bathrobe (returnable) | | | √ | √ | √ | √ |
| Slippers | | | √ | √ | √ | √ |
| Hair Dryer | | | √ | √ | √ | √ |
| Air Conditioning Hot & cold (central) | | | √ | √ | √ | √ |
| WiFi / free (Room - General Area) | | | √ | √ | √ | √ |
| In-room Check-in Processes | √ | | - | - | - | - |
| VIP fruit platter, champagne | √ | | - | - | - | - |
| VIP minibar fill | √ | | - | - | - | - |
| Turndown service | | | - | - | - | - |
| Late check-out (based on availability) | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Laundry - Ironing Service | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Dry Cleaning Service | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| A'la Carte Restaurants | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Pavilion | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Butler Service | | | - | - | - | - |
| Greeting with fresh flowers | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment |
| Room Service (within the menu) | | | Extra Payment | Extra Payment | Extra Payment | Extra Payment |



Halls

| Halls | Area (m ²) | Height (m) | Banquet Arrangement | Theatre Arrangement | Class Arrangement | U Arrangement |
|----------------------|------------------------|---|---------------------|---------------------|-------------------|---------------|
| Meeting Hall General | 1000 m ² | Downstairs Balcony 2,35 m Upstairs Balcony 2,55 m Middle Area 6 m | 500 Pax | 600 Pax | 650 Pax | |
| Briefing Hall | 134 m ² | 2,35 m | | 120 Pax | 80 Pax | 40 Pax |
| Cinema Hall | 108 m ² | 2,8 m | | 74 Pax | | |





GRANADA LUXURY OKURCALAR HOTEL MAP

- 1- CAR PARK
- 2-HOTEL ENTERANCE & EXIT
- 3-LOBBY BAR
- 4-LOBBY BAR TERAS
- 5-AQUA PARK
- 6-NIGHT CLUB
- 7-SHARK NIGHT CLUB
- 8-MINI CLUB
- 9-KIDS PARK
- 10-OLIVE RESTAURANT
- 11- OLIVE RESTAURANT TERAS

- 12-WORLD CUSINE A LA CARTE
- 13-LOUNGE PAVILIONS
- 14-VIP POOL
- 15- POOL
- 16- KIDS POOL
- 17-AMPHITHEATER
- 18-WATER SPORT
- 19-BEACH
- 20-BEACH BAR
- 21-BEACH PAVILIONS

- 22-VIP CAR PARK
- 23-LOUNGE PAVILIONS BAR
- 24-SNACK BAR & RESTAURANT
- 25-HAMAM & SPA
- 26-FITNESS
- 27-INDOOR POOL



2023 **SUMMER**
factsheet

EXCLUSIVE
Hospitality

