

Dear Guest,

We would like to thank you for choosing Coral Sea Waterworld and to wish you an enjoyable stay.

Food:	From	To	Service	Location
Breakfast	07.00	10.00	Served Buffet	Main Restaurant
Lunch	12.30	14:30	Served Buffet	Main Restaurant
Dinner	18:30	21:30	Served Buffet	Main Restaurant
Snacks	11.00	14:30	Served Mini Buffet	Splash Bar "Aqua Park"
Light Lunch	12:00	16:00	Self Service	Food Court
Afternoon Tea	16:00	18:00	Served Mini Buffet	Asian Restaurant
Midnight Snacks	00:00	02:00	Served Mini Buffet	Lobby (Coffee Corner)
Ice Cream	12:30	14:30		Main Restaurant

Beverages:

All drinks are served by glass (one drink served per person at a time). All Inclusive drinks are served at:-

Bars:	From	To	Service	Location
Coffee Corner	10:00	00:00	Counter	Lobby
Coffee Corner	00:00	10:00	Counter	Lobby "Only Soft Drinks"
Splash Bar	10:00	17:00	Counter	Aqua Park
Pools Bars	10:00	17:00	Counter	Pools
Beach Bar	10:00	17:00	Counter	Beach
Dine Around Bar	During Meals		Counter	Main Restaurant

*****General information**

- Please do not leave your **passports** at the reception and collect them upon check in
- Safe box** is in the room free of charge. **The hotel has no liability for any valuables left outside safe box.**
- Italian Restaurant** opens for dinner on daily basis, **Asian Restaurant** opens for dinner on (Saturday, Monday, Tuesday, Thursday and Friday) – Each restaurant is at the charge of **15 US Dollars** per person – 50% Discount on drinks - **Booking in advance is required - Dress Code:** Please wear suitable attire in the restaurants and Lobby area
- Check out time** is maximum 12:00 noon, please hand the key to reception to avoid an automatic late checkout charge, to reserve a late check-out room, please see reception team one day prior to departure date to check availability and settle the late check-out charge
- Local Alcoholic drinks** are part of Hard All-inclusive formula, No alcoholic service for children under age of 18
- Room service (24Hr), imported hard drinks, laundry, Billiards, Water sports, Spa and Beauty Salon are at extra charge.
- Food allergies: please ask to speak to Food and beverage Manager for assistance**
- If necessary guests above 65 Years Old can order food in the room (From Main Buffet – During Meals)**
- For excursions; Meals Boxes to be reserved with Reception Team before 19:00 (No Meals Boxes on Departure date)
- Pool & Beach Towels: are available in the rooms and can be replaced on request.
- Using of gym is maximum for 6 pax and 45 minute per pax then to be closed for 30 minutes for disinfection
- Please respect social distances in all public areas, restaurants, pools, beach, Aqua Park...etc
- Smoking shisha: is forbidden inside the entire hotel (Rooms or public areas...etc)
- Please follow wastes segregation instructions
- Aqua Park** opening hours from 10:00 till 17:00.
- Guests have to read and follow instructions on the signs or given by recreation team**
- Do not pull or propel yourself or others into the rides, No running, jumping, diving, standing, kneeling, rotating, tumbling or stopping in the flumes
- Swimming and using Aqua Park are not allowed if guest is under influence of alcoholic, drugs, or pregnant females
- Glassware, Electronic devices are not allowed in all pools and Aqua Park, Life jackets are forbidden in all the slides
- Appropriate swimwear must be worn when using the pools and Aqua Park
- Swimming and using Aqua Park are at your own risk. Night Swimming is strictly forbidden.**
- The hotel holds no responsibility for guests' injuries or personal belongings left unattended on Pools, Beach, Aqua Park or Public areas**
- Children must be supervised by an adult at all-time especially around Pools, Aqua Park, Beach and Public areas – children are not allowed to use the adults' pools**

Wi-Fi Access: We are delighted to offer free Wi-Fi access (**limited Quota**) throughout entire hotel. Wi-Fi access is called “**CoralSea-WiFi**” – connect to **Room Login** and enter user name and password:

- **User name** – Your room number - **Password** - Your reservation number (as shown at the bottom of this letter)
- **Free Wi-Fi Quotas: Up to 3 devices per room can access the free Wi-Fi at same time.**
 - From 1 to 7 days 4 GB – 8 days to 13 days 6 GB – 14 Days and above 8 GB
- **Chargeable Wi-Fi Quotas: Unlimited usage and up to 5 devices can be connected at same time**
 - One day package:** 75 Egyptian Pounds - **Rest of stay package** - 250 Egyptian Pounds
 - To purchase either of these extra packages, please click on the purchase button after the login screen. The cost will automatically be charged to your room bill.

***** Please note that once an extra package has been purchased, the free Wi-Fi cannot be reactivated.** Once you make checkout you can continue using the hotel Wi-Fi by connecting to **Account Login** using same password.

ROOM :

PASSWORD :



- 1 – Entrance & Parking
- 2 – Main Building
- 3 – Aqua Park
- 4 – Clinic
- 5 – Rooms starts with 2
- 6 – Rooms starts with 1

- 7 – Kids Club
- 8 – Sports Area
- 9 – Relax pool
- 10 – Palms Pool
- 11 – Food Court
- 12 – Beach

- 13 – Kite surfing center
- 14 – Aquarius Center
- 15 – Diving Center