

Dreams Beach Resort – Sharm El Sheikh **Hard All Inclusive Services 2021.2022**

- Check in time 14.00 hrs. Check out time 12.00 noon.
- Late check out is available with charge; please check availability with reception desk.
- All Inclusive package meals start with lunch on the arrival day and end with breakfast on the departure day.
- Resort Rooms Cleanliness & Maid Service will be when needed and upon guests' request as well as changing towels.
- An amount of \$50 will be paid in case of losing the All- Inclusive Bracelet.
- Please wear your All Inclusive bracelet during your entire stay.
- You are kindly requested to keep your valuables inside the safe box located in the wardrobe in your room all the time and the hotel is not responsible for any valuable belongings left outside the safety box.
- Kindly leave safe box door open at check out time.
- Personal belongings left outside the room or in the terrace / balcony is under the guests' responsibility and the hotel management will not be responsible for any loss.
- Not allowed to take hotel Linen outside the hotel (Towels, pillows , .. etc)
- The beach towels will be available in the rooms, towels exchange will be upon guests' request during room cleaning time.
- An amount of \$13 will be paid in case of loss of one beach towel.
- Guests of Dreams Beach are entitled to use the pools at Dreams Vacation Resort; drinks for guests of Dreams Beach will be served only at Andalusia Terrace bar according to the All-Inclusive concept.

Meals & Snacks:-

Meals:-

Breakfast :

• Buffet style is served at the Main Restaurant "L'Opera" from 7.00 hrs. Till 10.00 hrs.

Lunch :

Served from 13.00 hrs. till 15.00 hrs. At the following Restaurants:-

- "L'Opera" Main Restaurant (International Buffet).
- Grill House Restaurant at the Beach.

Dinner :

- Served from 19.00 hrs. Till 21.30 hrs. (from 19:30hrs till 21.30 hrs. during the Holy month of Ramadan) at the following Restaurants:-
 - * L'Opera" Main Restaurant" International Buffet with live cooking corners".
- Dinner is available once per week with prior Reservation at the following restaurants:-
 - * Grill House at the Beach (BBQ menu).
 - * Mexican Restaurant at the Dreams Vacation “Set Menu”.
 - * Fish Restaurant at the Beach (fish set menu).

Reservation is in Grill House from 10:00 till 12:30 and from 15:30 till 17:00 every day.

- As per hotel policy, it is not allowed to take any food out of the restaurant, in case you would like to take any food outside the restaurant, it will be charged.

Snacks :

- From 16.00 hrs. till 17.00 hrs. at the swimming pool including Sandwiches.
- From 23.30 hrs. till 00.30hrs at "L'Opera Terrace" including Sandwiches.

Drinks :

- Lobby Bar is open 24 hours. But alcoholic drinks are served only from 12:00 till 00:00
- All drinks are served according to the outlets operating hours except the alcoholic drinks will be served from 12:00 till the end of operation.
- Only one drink is served to one person at one time.
- In indoor & outdoor outlets drinks are served in one way cups.
 - Local Wine is served in one way cups during Lunch and Dinner at the main restaurant (L'Opera)
- Bedouin Tent drinks fall under the all-inclusive services, according to the operation hours except alcoholic drinks will be served till 00:00.
- Drinks include:
 - Soft drinks, Local Alcoholic drinks, dispenser mineral water, tang juice, American Coffee, Tea & Hot Chocolate.
 - Alcoholic & Non – alcoholic cocktails are available as per menu.

Sports & Leisure Activities :

- Free Wi-Fi In The Lobby.
- Pool activates Table Tennis, Beach Volley Ball, Beach Mini Football, & Boccia.
- Tennis is available during day time with reservation at the Recreation center.
- Gymnasium.
- Please note: it is not allowed to reserve sunbeds.

Entertainment:

- Daily Animation Activities during day time.
- Evening International, Oriental or Animation Shows.

Children Activities:

- Two kids Pool.
- Mini disco every night.

Services Available With Extra Charge:

- All Massage & Masks.
- Sauna, Jacuzzi and Turkish Bath
- Tennis after sunset (prior reservation is requested).
- Laundry, pressing & Dry Cleaning.
- Diving & Snorkeling.
- Doctor Services (Doctor Available on call 24 Hours).
- Beverages in bottles.
- Alcoholic drinks after 00:00 (Mid-night).
- Espresso & Cappuccino-Turkish coffee.
- All imported Alcoholic drinks.
- Freshly squeezed seasonal fruit juice

The management reserves its right to make any changes to the above concept- due to weather conditions, guest requests or any force majeure developments without prior notice.